

Rayat Shikshan Sanstha's
RAJARSHI CHHATRAPATI SHAHU COLLEGE, KOLHAPUR
Grievance and Redressal Cell
2025-26

Grievances and Redressal Cell has established in the institution as per UGC (Grievance and Redressal) Regulations, 2012 in official Gazette of India on 23rd March 2013 and section 57 of Maharashtra University Act 2016. The cell aimed at addressing and effectively resolving grievances of students and staff. The grievances box is kept in front of the college office. The cell has provided a forum for ventilate their grievances related to educational and infrastructural matters.

The constitution of the Committee

Sr. No.	Name	Designation
1	I/C Prin. Prof. Dr. D.R. Bhosale	Chairman
2	Dr. A. S. Shaikh	Secretary
3	Prof. Dr. S. C. Khole	Member
4	Dr. R. C. Patil	Member
5	Dr. Smt. P. D. Pudale	Member
6	Dr. V.P. Nangare	Member
7	Miss. Trupti Khot	Student representative

Chopadu B

Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell



R.C. Patil
HC PRINCIPAL
R.C. SHAHU COLLEGE
KOLHAPUR

OBJECTIVES :

- To redress the problems of students as well as staff in the college.
- To take care of better and friendly environment in the college.
- To redress the problems related to the campus facilities like drinking water, library, canteen, ladies room, internal assessments and evaluations etc.

MECHANISM:

1. Students put their grievance in written form into the Complaint Box.
2. The secretary of the committee unlocks the Complaint Box in front of the Committee Members.
3. The Cell enquires and analyzes the nature and pattern of the grievances in a strictly confidential manner.
4. Committee Members discuss on the grievances (if received) and take further action for redressal.




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R.C. SHAHU COLLEGE
KOLHAPUR

"Education through self-help is our motto - Karmaveer"



Rayat Shikshan Santha's
Rajarshi Chhatrapati Shahu College, Kolhapur

तक्रार निवारण कक्ष

नोटीस

25/08/2025

महाविद्यालयामध्ये तक्रार निवारण समिती कार्यरत असून या समिती अंतर्गत तक्रारपेटी (सूचनापेटी) महाविद्यालयाच्या मुख्य कॉरिडॉर मध्ये (स्टाफरूमच्या डाव्या बाजूला) लावण्यात आली आहे. आपल्या तक्रारी लिखित स्वरूपात या पेटीत टाकाव्यात, आपले नाव गोपनीय राहील आणि तक्रारीचे योग्य प्रकारे निवारण केले जाईल.

Notice

A Grievance Redressal Cell is functioning in the college, and under this committee, a complaint box (suggestion box) has been installed in the main corridor of the college (to the left of the staff room). You are requested to drop your complaints in written form into this box. Your name will be kept confidential, and the complaint will be resolved appropriately.




I/C PRINCIPAL
R.C. SHAHU COLLEGE
KOLHAPUR

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur

2025-26

Grievances and Redressal cell

Meeting Notice

Date-18/08/2025

All the committee members of Grievances and Redressal cell are hereby informed that, the meeting is scheduled in Principal Cabin for the academic year 2025-26 on 19th Aug, 2025 at 10.45 a.m. All the members are requested to remain present on time.

Day and Date:- 19/08/2025 Tuesday

Time:- 10.45 a.m.

Agenda of the meeting –

1. Outlining the process of redressal mechanism.
2. Discussion on planning for future grievance handling.
3. To discuss on to find out proper solution for students grievances if there is any.
4. About suggestion box.

Chairman – I/C Prin. Prof.Dr. D.R. Bhosale

Secretary - Dr. A. S. Shaikh



Principal
Principal,
Rajarshi Chhatrapati Shahu College, Kolhapur.

Committee members

Sr.No.	Name of committee members	Signature
1.	Prof.- Dr. S.C.Khole	
2.	Dr. Smt. P.D.Pudale	
3.	Dr. R.C.Patil	
4.	Dr. V.P. Nangare	
5.	Miss. Trupti Khot (Student representative)	

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievances and Redressal cell

Date-19/08/2025

The meeting of Grievance and Redressal cell has held in Principal Cabin for the academic year 2025-26 on 19th Aug, 2025 at 10.45 a.m. Following members have attended the meeting.

Committee members

Sr.No.	Name of committee members	Signature
1.	Prof.- Dr. S.C.Khole	<i>Shrey</i>
2.	Dr. Smt. P.D.Pudale	<i>P.D.</i>
3.	Dr. R.C.Patil	<i>R.C.Patil</i>
4.	Dr. V.P. Nangare	<i>V.P.N</i>
5.	Miss. Trupti Khot (Student representative)	<i>Trupti</i>

Chopade S
Dr. A. S. Shaikh
Secretary
Grievances and Redressal cell

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I/C PRINCIPAL
R.C. SHAHU COLLEGE
KOLHAPUR

Rayat Shikshan Sanstha's
RAJARSHI CHHATRAPATI SHAHU COLLEGE, KOLHAPUR
Academic Year 2025-26
Grievance and Redressal Cell
Meeting Minutes

The meeting of the Grievance and Redressal Cell for the academic year 2025-26 was held on Tuesday, **19th August 2025** at 10.45 a.m. in the Principal Cabin. The meeting was chaired by **I/C Principal Prof. Dr. D. R. Bhosale**. The Secretary welcomed all the members.

Agenda 1: Outlining the process of Redressal mechanism

The Chairman explained the existing Grievance Redressal Mechanism of the college. It was discussed that grievances received from students should be addressed promptly, confidentially, and impartially. The committee emphasized maintaining proper records of complaints and actions taken.

Agenda 2: Discussion on planning for future grievance handling

Members discussed strengthening the grievance handling system by ensuring accessibility to all students. Awareness regarding the grievance redressal process was suggested through notices and orientation programs.

Agenda 3: Discussion on solutions for students' grievances

The committee discussed the importance of analyzing grievances carefully and providing appropriate solutions in consultation with concerned departments, if required.

Agenda 4: About suggestion box

The importance of the suggestion box as a medium for students to express their concerns and suggestions was discussed. It was also decided to open suggestion box once in 15 days.


Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell




I/C PRINCIPAL
Chairman
R.C. SHAHU COLLEGE
KOLHAPUR

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
2025-26
Grievance and Redressal cell
Notice

Date-27/01/2025

All the committee members of Grievances and Redressal cell are hereby informed that, the meeting is scheduled today on 27/01/2026 at 1.30 p.m. in Principal Cabin. Everyone should be present on time.

Agenda of the meeting –

1. To discuss on to find out proper solution today's student suggestion through suggestion box.
2. Any other issue.

Chopade B
Dr. A. S. Shaikh
Secretary

Grievance and Redressal cell

Committee members

Sr. No.	Name of committee members	Signature
1.	Prof.- Dr. S.C. Khole	<i>[Signature]</i>
2.	Dr. Smt. P.D. Pudale	<i>[Signature]</i>
3.	Dr. R.C. Patil	<i>[Signature]</i>
4.	Dr. V.P. Nangare	<i>[Signature]</i>
5.	Mr. B.M. Shinde	<i>[Signature]</i>
6.	Miss. Trupti Khot (Student representative)	<i>[Signature]</i>

Chopade B
Dr. A.S. Shaikh
Secretary
Grievance and Redressal cell

[Signature]
HC PRINCIPAL
R.C. SHAHU COLLEGE
KOLHAPIUR

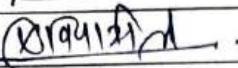


Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal cell

Date-27/01/2026

The meeting of Grievance and Redressal cell has held in Principal Cabin on 27th Jan, 2026 at 01.30 a.m. Following members have attended the meeting.

Committee members

Sr. No.	Name of committee members	Signature
1.	Prof.- Dr. S. C. Khole	
2.	Dr. Smt. P. D. Pudale	
3.	Dr. R. C. Patil	
4.	Dr. V. P. Nangare	
5.	Mr. B. M. Shinde	
6.	Miss. Trupti Khot (Student representative)	



Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell



HC PRINCIPAL
Principal
R.C. SHAHU COLLEGE
KOLHAPUR



Rayat Shikshan Sanshthas
RAJARSHI CHHATRAPATI SHAHU COLLEGE, KOLHAPUR
Grievance and Redressal Cell
Meeting Minutes

The meeting of the Grievance and Redressal Cell was held on Tuesday, 27th January 2026 at 01.30 p.m. in the Principal Cabin. The meeting was chaired by I/C Principal Prof. Dr. D. R. Bhosale. The Secretary welcomed all the members.

Agenda Item 1: Regular and proper cleaning of Ladies Washrooms

- The suggestion by the student through the suggestion box was - The ladies' toilets in the college should be cleaned regularly and time to time.
- The committee discussed the importance of maintaining cleanliness and hygiene in Ladies Washrooms.
- It was emphasized that washrooms should be cleaned regularly.
- The housekeeping staff should use proper disinfectants and cleaning materials.

Resolution:

Regular cleaning will be carried out at fixed intervals and supervised by the concerned authority.

Agenda Item 2: To discuss restarting of the vending machine facility in the Ladies Room.

- The suggestion by the student through the suggestion box was - The vending machine facility in the Ladies Room (L.R.) is currently not functioning; therefore, it should be started again.
- The committee discussed that the vending machine in the Ladies Room is presently not functioning, causing inconvenience to female students and staff.
- The importance of providing sanitary napkin vending facilities for health and hygiene was emphasized.
- It was suggested to inspect the machine to identify technical or maintenance issues.
- The committee recommended repairing or replacing the machine if required and ensuring regular maintenance.

Resolution:

It was unanimously resolved to repair and restart the vending machine facility in the Ladies Room at the earliest. The concerned department will be instructed to take necessary action and ensure proper functioning.

Agenda Item 3: Duty timetable for women staff at Ladies Room

- The committee discussed the need for monitoring and support in Ladies Room.
- A duty timetable for women staff will be prepared and displayed on the notice board.
- Assigned staff members will supervise cleanliness and assist students if required.

Resolution:

A rotational duty timetable for women staff will be prepared by Women empowered committee and will be implemented with immediate effect.

The meeting ended with a vote of thanks to the Chair.

Chopade R
Dr. Anisa S. Shaikh
Secretary, Grievance and Redressal Cell



R. C. Shaikh
I/C PRINCIPAL
Principal
R. C. SHAHU COLLEGE
KOLHAPUR

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal Cell
Report of Opening of Suggestion Box

The **Grievances and Redressal Cell** of Rayat Shikshan Sanstha's Rajarshi Chhatrapati Shahu College, Kolhapur was constituted for the academic year 2025-26 as per the guidelines of UGC and the institution. The committee was formed with the objective of addressing and resolving grievances of students in a fair, transparent, and time-bound manner. The grievance redressal mechanism of the institution includes direct written complaints, interaction with committee members, and the use of a **Suggestion Box** installed on the campus.

During the month of **September** dated **20th September, 2025**, the Grievance and Redressal Cell remained vigilant and accessible to students. Awareness regarding the grievance redressal mechanism was provided to students through notice.

After careful review of records and proceedings, it is hereby reported that:

- **No formal grievances or complaints** were received from students during the period mentioned above.
- No grievances were received through the suggestion box or directly by the committee.
- As there were no complaints, **no grievance redressal cases were pending or resolved** during this period.

The committee ensured a supportive and positive academic environment and remained committed to addressing any issues, should they arise in the future.



Chopadhyay
Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell



B. W. Patel
Principal
I/C PRINCIPAL
'C. SHAHU COLLEGE
KOLHAPUR'

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal Cell
Report of Opening of Suggestion Box

The **Grievances and Redressal Cell** of Rayat Shikshan Sanstha's Rajarshi Chhatrapati Shahu College, Kolhapur was constituted for the academic year 2025-26 as per the guidelines of UGC and the institution. The committee was formed with the objective of addressing and resolving grievances of students in a fair, transparent, and time-bound manner. The grievance redressal mechanism of the institution includes direct written complaints, interaction with committee members, and the use of a **Suggestion Box** installed on the campus.

During the month of **October** dated **04th October, 2025**, the Grievances and Redressal Cell remained vigilant and accessible to students. Awareness regarding the grievance redressal mechanism was provided to students through notice.

After careful review of records and proceedings, it is hereby reported that:

- **No formal grievances or complaints** were received from students during the period mentioned above.
- No grievances were received through the suggestion box or directly by the committee.
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Chopadub
Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell



Y. B. Shaikh
Principal
I.C. SHAHU COLLEGE
KOLHAPUR

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal Cell
Report of Opening of Suggestion Box

The **Grievances and Redressal Cell** of Rayat Shikshan Sanstha's Rajarshi Chhatrapati Shahu College, Kolhapur was constituted for the academic year 2025-26 as per the guidelines of UGC and the institution. The committee was formed with the objective of addressing and resolving grievances of students in a fair, transparent, and time-bound manner. The grievance redressal mechanism of the institution includes direct written complaints, interaction with committee members, and the use of a **Suggestion Box** installed on the campus.

During the month of **November** dated **08th November, 2025**, the Grievances and Redressal Cell remained vigilant and accessible to students. Awareness regarding the grievance redressal mechanism was provided to students through notice.

After careful review of records and proceedings, it is hereby reported that:

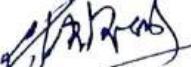
- **No formal grievances or complaints** were received from students during the period mentioned above.
- No grievances were received through the suggestion box or directly by the committee.
- As there were no complaints, **no grievance redressal cases were pending or resolved** during this period.

The committee ensured a supportive and positive academic environment and remained committed to addressing any issues, should they arise in the future.




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Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal Cell
Report of Opening of Suggestion Box

The Grievances and Redressal Cell of Rayat Shikshan Sanstha's Rajarshi Chhatrapati Shahu College, Kolhapur was constituted for the academic year 2025-26 as per the guidelines of UGC and the institution. The committee was formed with the objective of addressing and resolving grievances of students in a fair, transparent, and time-bound manner. The grievance redressal mechanism of the institution includes direct written complaints, interaction with committee members, and the use of a Suggestion Box installed on the campus.

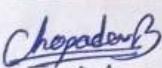
During the month of December dated 06th December, 2025, the Grievances and Redressal Cell remained vigilant and accessible to students. Awareness regarding the grievance redressal mechanism was provided to students through notice.

After careful review of records and proceedings, it is hereby reported that:

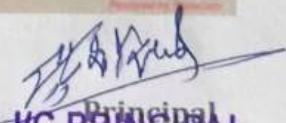
- **No formal grievances or complaints** were received from students during the period mentioned above.
- No grievances were received through the suggestion box or directly by the committee.
- As there were no complaints, **no grievance redressal cases were pending or resolved** during this period.

The committee ensured a supportive and positive academic environment and remained committed to addressing any issues, should they arise in the future.




Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell




Principal
R.C. SHAHU COLLEGE
KOLHAPUR

Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal Cell
Report of Opening of Suggestion Box

The **Grievances and Redressal Cell** of Rayat Shikshan Sanstha's Rajarshi Chhatrapati Shahu College, Kolhapur was constituted for the academic year 2025-26 as per the guidelines of UGC and the institution. The committee was formed with the objective of addressing and resolving grievances of students in a fair, transparent, and time-bound manner. The grievance redressal mechanism of the institution includes direct written complaints, interaction with committee members, and the use of a **Suggestion Box** installed on the campus.

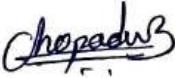
During the month of **January** dated **03rd January, 2026**, the Grievances and Redressal Cell remained vigilant and accessible to students. Awareness regarding the grievance redressal mechanism was provided to students through notice.

After careful review of records and proceedings, it is hereby reported that:

- **No formal grievances or complaints** were received from students during the period mentioned above.
- No grievances were received through the suggestion box or directly by the committee.
- As there were no complaints, **no grievance redressal cases were pending or resolved** during this period.

The committee ensured a supportive and positive academic environment and remained committed to addressing any issues, should they arise in the future.




Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell




Principal
R.C. SHAHU COLLEGE
KOLHAPUR

**Rayat Shikshan Sanstha's
Rajarshi Chhatrapati Shahu College, Kolhapur
Grievance and Redressal Cell
Report of Opening of Suggestion Box**

The **Grievances and Redressal Cell** of Rayat Shikshan Sanstha's Rajarshi Chhatrapati Shahu College, Kolhapur was constituted for the academic year **2025–26** as per the guidelines of UGC and the institution. The committee was formed with the objective of addressing and resolving grievances of students in a fair, transparent, and time-bound manner. The grievance redressal mechanism of the institution includes direct written complaints, interaction with committee members, and the use of a **Suggestion Box** installed on the campus.

During the month of **January** dated **27th January, 2026**, the Grievance and Redressal Cell remained vigilant and accessible to students. Awareness regarding the grievance redressal mechanism was provided to students through notice.

After careful review of records and proceedings, it is hereby reported that:

- **Suggestion** through the suggestion box was received from student during the period mentioned above.
- **Suggestion** regarding the 1. The ladies' toilets in the college should be cleaned regularly. 2. The vending machine facility in the Ladies Room (L.R.) is currently not functioning; therefore, it should be started again.
- The committee was decided to take meeting to find out proper solution for students suggestion.



Chopda

Dr. Anisa S. Shaikh
(Secretary)
Grievance and Redressal Cell



R.C. Principal
I/C PRINCIPAL
R.C. SHAHU COLLEGE
KOLHAPUR